

International Debt Collection

International goals require international solutions

Your company operates successfully in an international environment and you increasingly receive payments from abroad. But what happens if your international customers do not pay any more? You know it is going to be difficult to recover your money. There are language barriers, cultural differences, different laws and the unavoidable geographical distance to overcome. How many foreign languages do you need to speak to enforce your claims abroad?

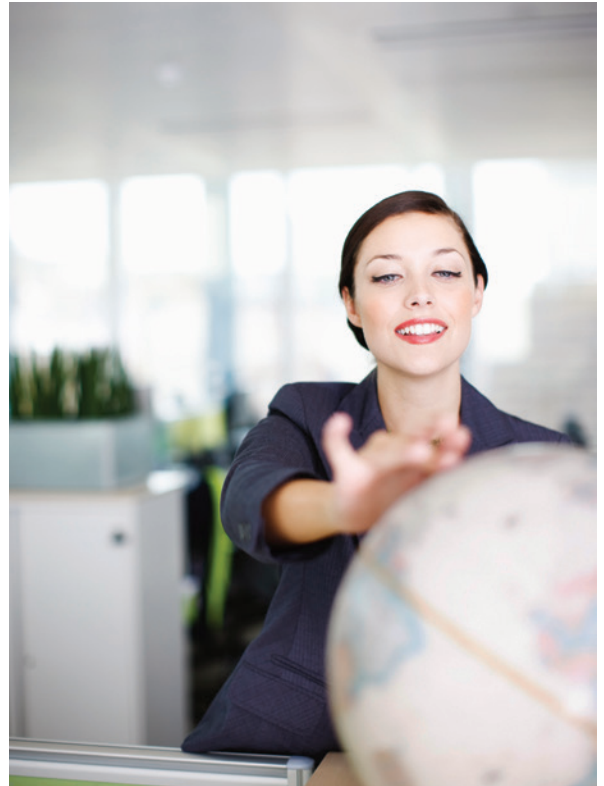
We will tell you: none! You may have many customers in different countries, but with us you have just one contact person for the whole complex area of international receivables management.

EOS Group

EOS, one of the leading financial services companies in the world, has provided debt collection services since 1974. At present, over 60 EOS-owned businesses operate in 25 countries for providing services to more than 20,000 clients. Over 8,000 employees worldwide work for the EOS Group.

What you can rely on:

- fast and efficient collection worldwide
 - friendly and legally sound approach to defaulting customers
 - higher success rate due to local collection
 - one contact person for the whole area of international receivables management.
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Solution for Shared Service Centers (SSC)

You have a central entity for the handling of group-wide collections and look for a partner that supports your complex processes and improve your collection results? EOS offers you a customised and highly automated solution for your domestic and cross-border debt collection worldwide:

- Framework contract with your SSC
- Reporting on group level
- Invoicing on country level or centrally
- Flexible communication channels
- IT system integration

Think global - act local

Worldwide partner network

We have an extensive network of partners in over 180 countries that is characterised by the following criteria:

- **competent partners** – EOS' own national companies, well-known debt collection firms and selected lawyers act locally
- **common perception** – Our partners act in accordance with our values and follow our code of conduct
- **permanent quality control** – We guarantee expertise, rapid processing and cost optimisation around the world
- **reliable reporting** – Partners with liability insurance report on the current stage of proceedings promptly, regularly and without being asked.



EOS Global Collection: Innovative technology

EOS developed an international IT platform that optimises global workflows by regulating automated case transfers between partners all around the world. The platform ensures direct, transparent and real-time communication. Whenever you need an update on the progress of your international cases, just access the platform and you will find the requested status information with full data security. www.eos-globalcollection.com

We set global quality standards

High quality worldwide is our top priority. All of our partners must meet our quality requirements and follow our code of conduct.

The debt collection process is handled by our partners locally. In this way we guarantee legal expertise while respecting local mentalities, and you benefit directly from our extensive experience and local know-how.

Only the best solution

Our aim is to achieve the best possible results for your global activities. Let your international business grow and prosper! We will take care of its receivables management.

For further consulting, please get in touch with your local salesperson.

EOS Holding GmbH

Steindamm 71
20099 Hamburg
Germany
crossborder@eos-solutions.com

www.eos-solutions.com